A-LA-CARTE SERVICES

A-la-carte IT Solutions for the Right Price

Your technology needs to be as flexible as your business, so we developed our a la carte IT support program. The a la carte program allows you to customize your support and service needs directly related to your critical business services, all at a cost- effective price.

This offering allows you to select individual services that meet specific needs within your business. You may not need a fully outsourced IT department, but everyone needs to avoid viruses, backup failures, and wasted time on emails you should have never received.

Simply work with us to determine what services make sense for you, and we'll ensure that you have a solution tailored to your needs. You know your business better than anyone, so we put the decision and purchasing power in your hands!

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A-La-Carte Services

❖ **Managed Backup -** Enterprise level Backup and recovery for all your business data. Software focused on keeping your business running in the event of unforeseen circumstances.

❖ **Mail Assure -** Mail Assure Intelligent Protection & Filtering Engine has sophisticated malware detection and antivirus technology, with real-time threat detection input from over 2 million secured domains. Beyond email security, Mail Assure offers integrated email archiving, helping to meet regulatory retention rules, protect intellectual property, and maintain a chain of custody in the case of legal disputes.

❖ **Managed Patch -** Intuitive patch management quickly identifies and remediates software vulnerabilities by applying Windows and 3rd party software patches.

❖ **Managed Security -** Fully Managed Solution for the Same Price as Your Current Anti-Virus Software! We include enterprise class endpoint software, monitored by us 24/7, and managed by a team of technical experts that will provide you with regular reports to ensure you can see that the devices in your business are protected at all times!

❖ **Managed Compliance -** Collect and correlate log data to satisfy compliance requirements.
- Collect, monitor, and analyze real-time log data from routers, switches, servers, applications, user endpoints, and more.
- Correlate system and user activities to reconstruct a compliance violation or mitigate an emerging security threat.
- Generate reports to comply with corporate requirements and external regulations including PCI DSS, GLBA, SOX, NERC CIP, and HIPAA

❖ **Helpdesk -** We can provide 24/7 remote support to your end users, letting you focus on critical IT management activities.

❖ **Custom Services -** Your business has unique IT requirements, and we can customize a support solution that aligns with your business objectives and fully integrates with your existing IT department. Work with us to build the right solution for your business!

❖ **Flexible -** Select and combine only the services that meet the specific needs of your business